#### **ATTACHMENT J-4**

#### **Past Performance Questionnaire**

#### **General Guidance**

1. In order to assess offerors under Solicitation Number OJP-99-R-014, COBRA Training Facility, the Office of Justice Programs is obtaining past performance information with respect to each offeror. Please complete this questionnaire and return it to the following address by 15 days prior to the due date of the solicitation.

Attn: Eldred Jackson
Office of Justice Programs
Acquisition Management Division, RM 3616
810 Seventh Street NW
Washington DC 20001

- 2. The questionnaire should be completed by the individual most knowledgeable of the contractor's overall performance relative to the supplies delivered or services rendered. Handwritten responses are sufficient; provided that, the responses are printed legibly.
- 3. Please use the following as guidance in scoring the performance elements below (assessments should reflect only contractor-liable performance):

| Score | Rating          | Description  |
|-------|-----------------|--|
| 5     | Excellent:      | Indicates the company's performance or situation within the area of evaluation clearly EXCEEDS ALL contractual requirements.   |
| 4     | Good:           | Indicates the company's performance or situation <u>within the area of evaluation</u> EXCEEDS SOME contractual requirements, while MEETING OTHER contractual requirements. |
| 3     | Satisfactory:   | Indicates the company's performance or situation within the area of evaluation MEETS ALL contractual requirements.   |
| 2     | Marginal:       | Indicates the company's performance or situation <u>within the area of evaluation</u> MEET SOME contractual requirements and DOES NOT MEET OTHER contractual requirements. |
| 1     | Unsatisfactory: | Indicates the company's performance or situation within the area of evaluation DOES NOT MEET ANY contractual requirements.   |

- 4. Please provide explanatory narrative for as many responses as possible. Narratives need not be lengthy, just descriptive. Space is provided throughout the questionnaire for comments; however, if more space is needed, please use the back of pages or attach additional pages.
- 5. Because this questionnaire relates to an ongoing source selection please safeguard the questionnaire to ensure information given in response is not disclosed to unauthorized individuals. By law, the Government will not disclose, during any discussions with the offeror, the names of individuals who provided information.
- 6. In addition to the questionnaire, you may receive a follow-up phone call to confirm or clarify information. Thank you for your time and effort in responding to this questionnaire.

# **Past Performance Questionnaire**

#### **General Information**

| FIRM / AGENCY:   |   |
|--|---|
| NAME:  |   |
| ORGANIZATIONAL UNIT:   |   |
| ADDRESS:   |   |
|  |   |
|  |   |
| RESPONDENT:  |   |
| NAME:  |   |
| TITLE:   |   |
| TELEPHONE #:   |   |
| FAX #:   |   |
| E-MAIL:  |   |
| CONTRACT / ORDER / SUBCONTRACT / GRANT/ OTHER:(Please circle appropriate instrument) |   |
| IDENTIFICATION NUMBER:   |   |
| ORDER NUMBER:  |   |
| CONTRACT TYPE:   |   |
| VALUE:   |   |
| AWARD AMOUNT:  |   |
| CURRENT OBLIGATED AMOUNT:  |   |
| PERIOD OF PERFORMANCE:   |   |
| PLACE(S) OF PERFORMANCE:   |   |
|  |   |
|  |   |
| SERVICE DESCRIPTION:   |   |
|  |   |
|  | - |
|  |   |
|  |   |
|  |   |

Instructions

| 1                                 | 2<br>Marginal      | 3<br>Satisfactory      | 4<br>Cood      | 5<br>Excellent | NI/A |   |
|-----------------------------------|--------------------|------------------------|----------------|----------------|------|---|
| Unsatisfactory                    | Marginal           | Satisfactory           | Good           | Excellent      | N/A  |   |
| 1. To what extent                 | did the contractor | r adhere to delivery s | schedules?     |                | [    | ] |
| Comments:                         |                    |                        |                |                |      |   |
|                                   |                    |                        |                |                |      |   |
| ·                                 |                    |                        |                |                |      |   |
|                                   |                    |                        |                |                |      |   |
| 2. To what extent in a timely mar |                    | r submit required rep  | orts and docur | nentation      | [    | ] |
| Comments:                         |                    |                        |                |                |      |   |
|                                   |                    |                        |                |                |      |   |
|                                   | _                  |                        |                |                |      |   |
|                                   |                    |                        |                |                |      |   |
|                                   |                    |                        |                |                |      |   |
|                                   |                    |                        |                |                |      |   |
| 3. To what extent and complete?   | were the contract  | tor's reports and doc  | umentation acc | eurate         | [    | ] |
| and complete?                     |                    | tor's reports and doc  |                |                | [    | ] |
| and complete?                     |                    | ·                      |                |                | [    | ] |

| 4. To what ex                          | tent did the contractor                         | r display initiative in | meeting require  | ements?        | ]   |
|--|---|-------------------------|------------------|----------------|-----|
| Comments:                              |   |                         |                  |                |     |
| 1<br>Unsatisfactory                    | 2<br>/ Marginal                                 | 3<br>Satisfactory       | 4<br>Good        | 5<br>Excellent | N/A |
|  | ntractor commit adequ                           |                         | ccessfully solve | e problems?    |     |
|  | ctent did the contracto<br>contract change orde |                         |                  |                |     |
| -<br>7. To what ex<br>Comments: _<br>- | tent was the contract                           | or effective in interfa | •                |                |     |
|  | ctent did the contracto                         | or coordinate, integra  | ite, and provide | effective      |     |
| Comments: _                            |   |                         |                  |                |     |

| 2                          | 3                 | 4                                      | 5                  | <u> </u>            |     |
|----------------------------|-------------------|--|--------------------|---------------------|-----|
| Unsatisfactory             | Marginal          | Satisfactory                           | Good               | Excellent           | N/A |
| off-site when re           | sponding to probl | r provide timely assigems encountered? |                    |                     | [   |
|                            |                   |  |                    |                     |     |
|                            |                   | or perform within the                  |                    |                     | [   |
| as a whole?                |                   |  |                    |                     |     |
|                            |                   |  |                    |                     |     |
| 1<br>Unsatisfactory        | 2<br>Marginal     | 3<br>Satisfactory                      | 4<br>Good          | 5<br>Excellent      | N/A |
| How well did the Comments: |                   | ol costs?                              |                    |                     | []  |
|                            |                   |  |                    |                     |     |
|                            |                   | k done under this coaround)? %         | ontract, by this o | contractor, was sho | ort |
| ermination Histo           | ry                |  |                    |                     |     |
|                            |                   | mpletely terminated                    |                    |                     |     |

| (      | ) No   |
|--------|--|
| lf y   | yes, explain (e.g., inability to meet cost, performance, or delivery schedules). |
|        |  |
|        |  |
|        |  |
|        |  |
| re the | ere any pending terminations?  |
| (      | ) Yes  |
| (      | ) No   |
| lf y   | yes, explain and indicate the status.  |
|        |  |
|        |  |
|        |  |
|        |  |

#### **Past Performance Questionnaire**

| Sh | ort | Term | Perf | fori | man | ce |
|----|-----|------|------|------|-----|----|
|----|-----|------|------|------|-----|----|

| 1              | 2        | 3            | 4    | 5         |     |
|----------------|----------|--------------|------|-----------|-----|
| Unsatisfactory | Marginal | Satisfactory | Good | Excellent | N/A |

Name and describe the nature and complexity of the last six short term projects (3 to 6 month turnaround) completed by this contractor, if any. Indicate under the column titled "Score" the number on the scale of 1 to 5 that most accurately reflects your experience with the contractor with respect to the contractor adhering to delivery schedules on each short term projects (three to six months in duration). If there were no short term projects then leave this section blank.

| Title | Nature and Complexity | Score |
|-------|-----------------------|-------|
| 1.    |                       |       |
|       |                       |       |
| 2.    |                       | []    |
|       |                       |       |
| 3.    |                       | []    |
|       |                       |       |
| 4.    |                       |       |
|       |                       |       |
| 5.    |                       |       |
|       |                       |       |
| 6.    |                       | []    |
|       |                       |       |

| Narrative Summary:   |
|--|
| Use this section to explain additional information not included above. |
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